

Rental Terms

INTRODUCTION

We are HeroCamper ApS, Lammefjordsvej 5, 6715 Esbjerg N, Denmark, VAT-NO.: DK 40193189 ("we," "our," "us"). We hereby confirm ownership of the HeroCamper as stated in the rental agreement and upon rental will make it available to the tenant during the agreed-upon rental period specified in the rental agreement. The rental of HeroCamper is at all times subject to these rental terms, which, alongside the rental agreement, constitute the terms of the Rental Agreement. You must be at least 18 years old to rent a HeroCamper.

1. RENTAL PERIOD

1.1.

The rental period, as well as the pick-up and drop-off times (specified in the Rental Agreement) at Lammefjordsvej 5, 6715 Esbjerg N, will always apply. The key will only be handed over if the conditions in section 2. *PRICES AND PAYMENTS* are met, and upon presentation of photo identification in the form of a valid driver's license.

1.2.

The HeroCamper and its accessories must be returned to our address at the agreed-upon time and in the same condition as when picked up. If returned late, without prior arrangement, a fee of €67 will be charged per commenced hour of the delayed return. Returns shall happen on weekdays between 9:00 AM and 2:00 PM.

2. BOOKING, PRICES, AND PAYMENT

2.1.

When booking through our website, www.herocamper.com, you will receive an order confirmation for the reservation and the full amount, including the safety deposit, must be

paid within 7 days. The booking is permanent once we have received the full payment within the 7 days.

2.2.

Daily rates for the high season are calculated from 01/04 to 30/09 and the daily price is **€120**. For a rental period of 7 days, the daily price is **€107** + additional days.

2.3.

Daily rates for the off-season are calculated from 01/10 to 31/03 and the daily price is **€94**. For a rental period of 7 days, the daily price is **€80** + additional days.

3. SECURITY DEPOSIT

The security deposit is **€336**. The deposit will be refunded within 10 working days after the return of the HeroCamper in the same complete and undamaged condition as when it was handed over.

4. USAGE OF THE HEROCAMPER AND ITS ACCESSORIES

By your signature you confirm that all accessories in the HeroCamper and its associated equipment, as per the rental agreement, are present at the time of the drop-off. It is your responsibility to return the HeroCamper and its accessories at the end of the rental agreement in the same condition and quantity as at the time of the pick-up.

4.1.

It is not permitted for animals to stay in the HeroCamper's cabin or in the tents and accessories associated with the HeroCamper. If this is not adhered to, a fee of **€336** will be charged.

4.2.

Smoking is not allowed in the HeroCamper or its associated tents. In case of violation of the no-smoking policy a fee of **€336** will be charged. If smoking causes damage exceeding this amount,



we reserve the right to charge you the actual cost of cleaning.

5. RESPONSIBILITIES AND DAMAGES

5.1.

You confirm the condition of the rented HeroCamper on the day of delivery with your signature. We are not responsible for damages caused during the rental period of the HeroCamper.

5.2.

You must handle the HeroCamper and all its associated equipment with care. You are responsible for damages done to the HeroCamper and/or its inventory, furniture, equipment and facilities caused by yourself or others, to whom you have granted access to the HeroCamper.

5.3.

Damages done to the HeroCamper and/or its equipment that occur during the rental period must be reported to us immediately, or no later than upon the drop-off at the end of the rental period.

5.4.

The Hero Camper is insured for rental. The owner has taken out comprehensive insurance. The renter is fully liable for any damage that is not covered by this insurance, even if the dog brought along causes damage. The deductible amounts to **€336** per damage that is covered by comprehensive insurance.

6. CANCELLATION POLICY

In case of cancellation up to 48 hours before the lease agreement takes effect, the full amount of the rent including the deposit will be refunded. In case of cancellation within 48 hours before the lease agreement takes effect, 25% of the total rent amount including the deposit will be charged.

6.1.

If you wish to rebook, this can be done free of charge both within the 48-hour period before the

lease takes effect and after the 48-hour period has begun. However, this is subject to the availability of HeroCampers during the desired period and that this period falls within HeroCampers' opening hours for pick-up and drop-off.

7. ACCIDENTS AND RESPONSIBILITIES

7.1.

In the event of an accident, any expenses incurred by you during the rental period are your own responsibility, and we cannot be held liable for these.

7.2.

It is your responsibility that the rented HeroCamper can be towed by a car that is allowed to tow a HeroCamper and specified weight classification.

7.3.

The driver of the vehicle is only the renter(s) (both parties must present valid driver's license) listed in the rental agreement and may only be used for the number of persons it is designed for. You must provide documentation that you have a valid driver's license and ensure that you have the necessary knowledge to drive with a trailer.

8. DEFECTS AND DEFICIENCIES

8.1.

We are not liable for any losses you may incur due to defects or faults in the HeroCamper.

8.2.

If, due to a breach of contract by a previous renter, the HeroCamper is not available to you at the agreed-upon time we are not responsible for this. In such cases we will strive to offer a similar HeroCamper. There may be deviations in facilities and equipment in such instances. If it is not possible for us to provide you with another HeroCamper, the full amount will be refunded, and the agreement will be considered terminated by us.



9. FURTHER INFORMATION

The lease contract is subject to the Danish law. Any dispute, that may arise in connection with the lease must be settled by the ordinary court in Esbjerg, Denmark. The parties declare that they have understood the rules described in the Danish laws "The Contract Act", "The Consumer Agreement Act" and "The Purchase Act".

